

## RCM'S CLIENT RIGHTS

At Rogers' Consulting and Management (RCM), we believe that all clients have the following rights noted below; however, we do understand that some rights may be modified if the client has a conservator or guardian in place. RCM will always treat each client with respect and dignity regardless of conservatorship or guardianship.

Your Rights	Your Rights
You have the right to be free from physical or psychological abuse or neglect, retaliation, humiliation, and from financial exploitation.	You have the right to have control over your own financial resources.
You have the right to be able to receive, purchase and use your own personal property.	You have the right to take actively and meaningfully making decisions affecting your life.
You have the right to privacy.	You have the right to access information to facilitate decision making.
You have the right to be free from the inappropriate use of a physical or chemical restraint, medication, or isolation as punishment, for the convenience of the provider or agent.	You have the right to access to self-help and advocacy support services.
You have the right to access to your own records, including information about how your funds are accessed and utilized and what services were billed on your behalf.	You have the right to make informed consent or refusal or expression of choice regarding service delivery, release of information, concurrent services, composition of the service delivery team, and involvement in research projects.
You have the right to associate and communicate publicly or privately with any person or group of people of your choice	You have the right to not being required to work without compensation.
You have the right to see your friends, family, girlfriends or boyfriends every day.	You have the right to be treated well and with respect.
You have the right to use the telephone privately to make or get calls.	You have the right to spend time alone or alone with a friend.
You have the right to say “NO” to electric shock therapy.	You have the right to see a doctor as soon as you need to.
You have the right to say “NO” to anybody trying to change the way you act by hurting you, scaring you or upsetting you	You have the right to be involved in a religion if you want to be.
You have the right to say “NO” to brain surgery that people want to do because of the way you act.	You have the right to meet people and take part in your community activities.
You have the right to choose how you want to spend your free time and who you spend it with.	You have the right to exercise and have fun.
You have the right to services that help you live, work and play in the most normal way possible.	You have the right to say “NO” to things that will put you in danger.
You have the right to keep and spend your own money on the things that you want and to keep and use your own things.	You have the right to make choices about where you live, who you live with, the way you spend your time and who you spend your time with
You have the right to say “NO” to drugs, being tied or held down, or being forced to be alone unless it is necessary to protect you or someone else.	You may have other rights as provided by law or regulation.

Adapted from The Department of Developmental Service's Rights of Individuals with Developmental Disabilities and A Place for Mom